

## Preventive Measures

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### General

The lasting and beautiful character of a carpet plank is determined by the right choice of the quality and colour of the plank. In rooms with intensive foot traffic, it is best to opt for darker colours. The carpet has a greater dirt-concealing capacity in such a case.

### Clean-off Zone

The best protection of an interior begins with optimal protection at the entrance. As 85% of all dirt is brought in by foot traffic, and that is why we recommend installing efficient entrance mats.

Opt for a carpet plank with a darker colour and an irregular pattern.

## Types of Maintenance

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### Daily Maintenance

Vacuum cleaning using a brush vacuum cleaner constitutes the basis of daily maintenance. It can remove about 80% of the dirt from the carpet. Furthermore, a brush vacuum cleaner helps to retain the appearance of a carpet plank's pile.

The vacuuming frequency is determined by the foot traffic and the soiling of the carpet:

Heavy to normal foot traffic	1 x per day
Light foot traffic	2 to 3 x per week
Occasional foot traffic	1 x per week



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## Carpet Planks Maintenance Guide

### Spot Removal

We recommend that spots be removed from the carpet immediately, as old spots are far more difficult to remove.

Take the following tips into account:

- Remove solid components using a scoop, liquids using a clean, white cloth or tissue paper;
- Always treat the spot with a clean, damp cloth;
- Always works towards the middle of the spot, in the direction of the pile;
- Pat on the spot, do not rub;
- Let the spot dry then vacuum the treated area;
- Call an expert for dried or hardened spots, who can prevent the carpet from getting damaged by using the right products.

### Annual Cleaning

During an annual cleaning, once the carpet planks have been vacuumed and the spots removed, the fibres are cleaned thoroughly by means of an injection-extraction method whereby hot water under pressure is injected in the plank. The dirt is loosened and extracted immediately.

When clear water is obtained during the extraction, the dirt has been removed from the carpet. Thanks to this method, carpet planks can be restored to their original state.

We advise to have this method applied by a specialised firm.

The frequency of the thorough cleaning depends on the use of the room:

Heavy use	2 x per year
Normal use	1 x per year
Moderate use	1 x per 4 years



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